

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/14/2011

FORM APPROVED

OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G616		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING		X3) DATE SURVEY COMPLETED 09/15/2011	
NAME OF PROVIDER OR SUPPLIER WABASH CENTER INC				STREET ADDRESS, CITY, STATE, ZIP CODE 3964 ABRAHAM COURT LAFAYETTE, IN47905			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
W0000	<p>This visit was for investigation of complaint #IN00095204.</p> <p>This visit was done in conjunction with the post-certification revisit (PCR) to the investigation of complaint #IN00091974 completed on June 29, 2011.</p> <p>Complaint #IN00095204: Substantiated, federal/state deficiencies related to the allegation are cited at W149 and W227.</p> <p>Dates of Survey: September 14 and 15, 2011</p> <p>Facility Number: 001205 Provider Number: 15G616 AIMS Number: 100235350</p> <p>Surveyor: Claudia Ramirez, RN, Public Nurse Surveyor III/QMRP</p> <p>These deficiencies also reflects state findings in accordance with 431 IAC 1.1. Quality Review completed 9-29-11 by C. Neary, Program Coordinator.</p>			W0000			
W0149	<p>The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview, the facility neglected to implement their neglect policy and neglected to protect 1 of 1 client (client A) from injury which</p>			W0149	<p>All staff will be re-trained by the QMRP on Wabash Center's Policy of Abuse/Neglect/Exploitation. Client A's BSP will be revised to include</p>		10/15/2011

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>resulted a fractured hand from a fall.</p> <p>Findings include:</p> <p>On 09/14/11 at 2:36 PM, a record review of the facility's reports to BDDS (Bureau of Developmental Disabilities Services) was completed and included the following incident:</p> <p>A BDDS report dated 08/12/11 for an incident on 08/11/11 at 1:00 PM, regarding client A, indicated, "Staff reported to the QMRP (Qualified Mental Retardation Professional) that [client A] had bruising on the pinky finger of her right hand and what appears to be the marking of a fork on her head, along the hairline. The area on her head did not require medical attention. The QMRP began an investigation. The QMRP suspended staff member [staff #1] pending an investigation. [Client A] is being sent for an x-ray of her right hand."</p> <p>A BDDS follow-up report dated 08/17/11 indicated, "The investigation has been completed and the results are inconclusive as to whether [client A] was abused or whether the injuries were a result of self-injurious behavior. An x-ray of [client A's] right hand revealed a fracture."</p> <p>A BDDS follow-up report dated 08/24/11</p>				<p>additional protective measures regarding Client A's self-injurious behaviors. All staff will be trained on the changes made to Client A's BSP by the QMRP. All clients' BSPs will be reviewed by the IDT to ensure that they are comprehensive and do adequately address each client's behavioral needs. If any BSPs are discovered to be inadequate, revisions will be made. Both the QMRP and the Behavior Specialist will review clients' monthly behavioral data (BPRs) to determine whether there are any new behavioral trends presented by a client. If trends are discovered, revisions will be made to the client's BSP to address the new issue.</p>		

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	<p>indicated, "...The investigation determined that abuse could not be substantiated because [client A] had a behavior the day before the injuries were discovered in which she threw herself to the ground and began flailing her arms and legs at a dentist appointment. It is possible the injury to her hand was sustained at that time."</p> <p>Client A's records were reviewed on 09/15/11 at 11:00 AM. Client A's Record contained the following dated documents:</p> <p>04/13/11: Emergency room visit, "to check nose after self injurious behavior. Nasal bone x-ray - right fracture."</p> <p>04/21/11: Visit to psychiatrist indicated client A had increased agitation and a medication increase was ordered.</p> <p>05/05/11: Visit to psychiatrist indicated client A had increased agitation and a medication increase was ordered.</p> <p>05/19/11: Visit to psychiatrist indicated client A had increased agitation and a medication increase was ordered.</p> <p>06/2, 6, 7, 8, 11, 14, 15, 16, 17, 21, 22, 23, 24 and 30: Behavioral tracking record indicated recorded behaviors which included biting hand, screaming, grabbing</p>						

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	<p>and hitting staff.</p> <p>07/21/11: BSP (Behavior Support Plan) indicated, "Area Restriction: [client A's] physical assaults have caused minor injury to peers and staff...Helmet Procedure: due to [client A's] head banging, she is to wear a helmet at all times except during showering or when changing her clothes."</p> <p>07/11, 12, 13, 18, 20, 25 and 29: Behavioral tracking record indicated recorded behaviors which included biting hand, screaming, grabbing and hitting staff.</p> <p>08/2, 3, 4, 5, 7, 8, 9, 10, 11, 20, 21, 22, 27 and 29: Behavioral tracking record indicated recorded behaviors which included biting hand, screaming, grabbing and hitting staff.</p> <p>The facility's records were reviewed on 09/14/11 at 3:00 PM. A review of the facility's, "Policy and Procedures for Reporting Abuse, Neglect and Exploitation of Consumers," dated 09/14/09, indicated, "Neglect is defined as failure to provide goods and services necessary to avoid physical harm, mental anguish, or mental illness."</p> <p>An interview was held with the QMRP on 09/15/11 at 1:35 PM. The QMRP</p>						

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W0227	<p>indicated the agency had previous knowledge of client A's behaviors which included a self induced fractured nose on 04/13/11. He indicated staff neglected to protect client during her behavioral episode on 08/11/11 during the dentist visit, when she threw herself to the cement in the parking garage which was the probable cause of her fractured hand.</p> <p>This federal tag relates to complaint #IN00095204.</p> <p>1.1-3-2(a) The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section. Based on record review and interview for 1 of 3 sample clients (client A) with a behavior plan, the facility failed to address client A's self-injurious behavior.</p> <p>Findings include:</p> <p>On 09/14/11 at 2:36 PM, a record review of the facility's reports to BDDS (Bureau of Developmental Disabilities Services) was completed and included the following incident:</p> <p>A BDDS report dated 08/12/11 for an incident on 08/11/11 at 1:00 PM, regarding client A, indicated, "Staff</p>			W0227	<p>Client A's BSP will be revised to include additional protective measures regarding Client A's self-injurious behaviors. All staff will be trained on the changes made to Client A's BSP by the QMRP. All clients' BSPs will be reviewed by the IDT to ensure that they are comprehensive and do adequately address each client's behavioral needs. Both the QMRP and the Behavior Specialist will review clients' monthly behavioral data (BPRs) to determine whether there are any new behavioral trends presented by a client. If trends are discovered, revisions will be made to the client's BSP to</p>		10/15/2011

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	<p>reported to the QMRP (Qualified Mental Retardation Professional) that [client A] had bruising on the pinky finger of her right hand and what appears to be the marking of a fork on her head, along the hairline. The area on her head did not require medical attention. The QMRP began an investigation. The QMRP suspended staff member [staff #1] pending an investigation. [Client A] is being sent for an x-ray of her right hand."</p> <p>A BDDS follow-up report dated 08/17/11 indicated, "The investigation has been completed and the results are inconclusive as to whether [client A] was abused or whether the injuries were a result of self-injurious behavior. An x-ray of [client A's] right hand revealed a fracture."</p> <p>A BDDS follow-up report dated 08/24/11 indicated, "...The investigation determined that abuse could not be substantiated because [client A] had a behavior the day before the injuries were discovered in which she threw herself to the ground and began flailing her arms and legs at a dentist appointment. It is possible the injury to her hand was sustained at that time."</p> <p>Client A's records were reviewed on 09/15/11 at 11:00 AM. Client A's Record contained the following dated documents:</p>				address the new issue.		

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	04/13/11: Emergency room visit, "to check nose after self injurious behavior. Nasal bone x-ray - right fracture." 04/21/11: Visit to psychiatrist indicated client A had increased agitation and a medication increase was ordered. 05/05/11: Visit to psychiatrist indicated client A had increased agitation and a medication increase was ordered. 05/19/11: Visit to psychiatrist indicated client A had increased agitation and a medication increase was ordered. 06/2, 6, 7, 8, 11, 14, 15, 16, 17, 21, 22, 23, 24 and 30: Behavioral tracking record indicated recorded behaviors which included biting hand, screaming, grabbing and hitting staff. 07/21/11: BSP (Behavior Support Plan) indicated her behavior included only picking at her skin/or nails resulting in a lesion. The BSP did not contain any mention of biting her hand or throwing herself to the floor/ground. 07/11, 12, 13, 18, 20, 25 and 29: Behavioral tracking record indicated recorded behaviors which included biting hand, screaming, grabbing and hitting						

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	<p>staff.</p> <p>08/2, 3, 4, 5, 7, 8, 9, 10, 11, 20, 21, 22, 27 and 29: Behavioral tracking record indicated recorded behaviors which included biting hand, screaming, grabbing and hitting staff.</p> <p>An interview was held with the QMRP on 09/15/11 at 1:35 PM. The QMRP indicated the agency had previous knowledge of client A's behaviors which included a self induced fractured nose on 04/13/11. He indicated client A threw herself to the cement in the parking garage at the dentist office which was the probable cause of her fractured hand. The QMRP indicated client A's BSP did not contain the behaviors of biting her hands or throwing herself to the floor/ground.</p> <p>This federal tag relates to complaint #IN00095204.</p> <p>1.1-3-4(a)</p>						